

# East Ayrshire Health and Social Care Partnership

Director: Eddie Fraser



Head of Service (Primary Care and OOH Community Response Services): Pamela Milliken

Our Ref: PM/JG

Date: Date as postmark

Dear Patient

You may be aware that the current GP practice partners working at Glencairn Medical Practice have resigned their General Medical Services Contract with NHS Ayrshire and Arran with effect from 31<sup>st</sup> July 2017.

The practice will continue to operate in the same way with the current GP partners working as independent contractors until the date their resignation takes effect. There will be no changes in the service provided and patients should access the practice in the usual fashion.

On the 1 August 2017, the Health Board will take over the running of the practice and will continue to provide the same level of services from the Crosshouse Resource Centre and Kilmaurs Surgery. Patients will still remain registered with the practice and again should continue to access the practice in the usual fashion.

We are in discussions with the partners in the practice and it may be that some of them will continue to have a role within the practice. Any vacancies which occur will be filled by the Health Board so there is no interruption in the level of service.

We appreciate that as a patient of the Glencairn Practice you will be concerned about your local services. NHS Ayrshire and Arran wish to reassure you that we are fully committed to providing General Medical Services to you in your community and that we will provide these services from the same sites.

We will communicate with you via letters and the practice website in order to provide you with all relevant information.

If you have any queries about this communication, please feel free to contact Neil Mellon on 01292 513843. For all other matters, please contact the Practice as usual.

Regards

A handwritten signature in black ink, appearing to read 'P. Milliken', written in a cursive style.

**Pamela Milliken**

**Head of Primary Care and Out of Hours Community Response Services**

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