

East Ayrshire Health and Social Care Partnership

Director: Eddie Fraser

Head of Service (Primary Care and OOH Community Response Services): Pamela Milliken



Date: 24th August 2017

Dear Patient

We wrote to you March 2017 to inform you that the GP Partners at Glencairn Medical Practice resigned their General Medical Services Contract with NHS Ayrshire & Arran with effect from 31st July 2017.

Following discussions between the practice and the Health Board, the GPs agreed to extend their contract for the practice until 31st August 2017, to allow further discussions with the Health Board.

I am now writing to inform you that the GP Partners have concluded that they are unable to continue to hold the contract despite progress made in the negotiations.

It is the responsibility of NHS Ayrshire & Arran to ensure continued service to the patients of Glencairn Medical Practice and consequently the Health Board will take over the management of the practice from 1st September 2017. The intension will be to return the practice to independent status as soon as possible. We are in the process of advertising the practice with a view to bringing in a new permanent group of doctors.

The current GPs will remain in the practice working for the Health Board for the month of September with negotiations on going for October onwards. Other members of the practice team will remain with their employment transferring to the Health Board.

We recognise that you may be concerned about your ongoing care and we can confirm that medical records, prescribing and treatment plans will remain in place.

We appreciate that as a patient of Glencairn Medical Practice this has been a worrying time for you, and the Health Board would like to thank you for your forbearance over the past few months. We would also like to take this opportunity to thank the current GPs for the effort they have put in to providing General Medical Services to you in your Community.

If you have any queries regarding this communication, please feel free to contact Neil Mellon on 01292 513843 or Karen Grant on 01292 513814.

Kind regards

A handwritten signature in black ink, appearing to read 'P. Milliken'.

Pamela Milliken
Head of Primary Care and Out of Hours Community Response Services

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