

There are now a wide range of health professionals working in the practice, including:

- GPs
- Advanced Nurse Practitioners
- Practice Nurse
- District Nurses
- Health Visitors
- Healthcare Assistant
- Phlebotomist
- Physiotherapist
- Pharmacist
- Community Connector

Please be aware the doctors have instructed the reception staff to ask you the nature of your problem in order to signpost you to the most appropriate person.

Our reception staff will ask you for a brief description of your current health problem to ensure that you are seen by the most appropriate person. This ensures that our resources are used in the most effective way, and helps patients to be seen more quickly by avoiding long waits to see a GP.

We appreciate that it is not always easy to give details to a receptionist who is not medically qualified, but all our team adhere to a strict protocol that is designed to help you receive treatment from the most appropriate clinician. All practice staff adhere to the NHS Scotland Code of Practice on Protecting Patient Confidentiality.

Ensuring you are seen by the right person helps to avoid long waits to see a GP in many cases.